



## SageVone Toolbar

The SageVone Toolbar is an integrated toolbar that enables users to make and accept telephone calls, and change telephone settings, from within Microsoft Outlook<sup>®</sup> and Internet Explorer<sup>®</sup>. The unique design and ergonomic approach combine to deliver communications features for everyday users of Internet Explorer and Outlook.

### Overview

The SageVone Telephony Toolbar is a feature-rich desktop toolbar with user controls to access voice services efficiently. The toolbar delivers the following features and benefits to users:

- Internet Explorer edition allows users to highlight web page number and right-click to dial
- Call notifications with caller identification from SageVone and Microsoft Outlook directories
- Basic call control (answer or soft pickup, end, transfer to voicemail)
- Add Microsoft Outlook contact vCards for new incoming callers
- Easily change service settings such as Call Forward Always, Call Forward No Answer, Call Forward Busy, Do Not Disturb, and Remote Office
- View group and personal directories
- View Call History
- Microsoft Outlook edition has key integration features and outbound click-to-dial from Outlook contacts
- Suitable for corporate, SOHO, and high-end residential users
- User help functions available during any operation with HTML user manual built into the application



### KEY FEATURES

- **Caller ID**- identification of calling party for incoming calls only
- **Callee ID** - identification of called party for outgoing calls only
- **Call Control – Dial** - dial a number directly from the Toolbar will also auto-answer local alerting calls
- **Call Control – Answer** - soft-pickup inbound calls using toast notification
- **Call Control – Transfer to Voicemail** - divert incoming calls to voicemail (using the pop-up toast feature) when it is inconvenient to answer.
- **Call Control – Click-to-Dial** - dial phone numbers from within a web page/browser or from directories
- **Call Control – 3 Way Conference** - initiate 3-way conference feature within the toolbar
- **Configure Services** - support for managing Call Forwarding, Anonymous Call Rejection, Do Not Disturb (DND), Simultaneous Ringing, Remote Office, and Voicemail from within Internet Explorer and Microsoft Outlook
- **External Caller ID Delivery** - provides calling line ID information for external callers
- **Internal Caller ID Delivery** - provides calling line ID information of group member when called
- **Automatic Call-Back** - allows you to monitor a busy party in your group and automatically establish a call when the busy party is available
- **Speed Dial 8/100 Directory** - support for speed dial 8 and 100 services (abbreviated dialing)
- **Call Waiting** - answer a call while already in another call
- **Manage Services** - toggle service such as call forwarding, DND, and remote office with a click of a button
- **Personal/Group Directory** - Access personal directory and group directories from within Microsoft Outlook and Internet Explorer and dial contacts with one click
- **Call History** - access Call Logs of missed, received and dialed numbers from within Internet Explorer and Microsoft Outlook with one click
- **Outlook Contact Integration** - dial Microsoft outlook contacts from Contacts pane or vCard. Add unmatched inbound callers to vCards.
- **Keyword Directory Search** - search across group, personal, and Microsoft Outlook directories
- **Directory Sorting** - sort contacts in group/personal directories
- **Smart Call Tags** - support for embedding tags in HTML for dialing and blind transfer support
- **Silent Installation and Updates** - support for silent installs and updates.
- **Centralized Settings** - Storage of all service settings is centrally stored with SageVone to ensure data integrity.
- **Help** - user guide for assisting users in understanding all the features of the SageVone Toolbar.