Conferencing Services

The SageVone Conferencing Service is a complete set of business conferencing features with attractive rates and a global footprint.

The ad-hoc audio conferencing allows up to 96 participants to join a conference anytime from anywhere. Online tools allow your conference to be controlled by either DTMF or a web interface for complete dynamic control.

To ensure security, the web controls are 128-bit encrypted, and each conference can have multilayer security directed and managed by the chairperson.

SageVone Conferencing service includes the following features:

- Web call control
- Private toll and US Toll-free numbers with generic greeting
- Generically branded Web Conference interface
- Unlimited number of subscriptions
- Automatic, pre-assigned, or user-defined Account Codes
- Single, permanent global "800" numbers to access local, regional, or global conference calls.
- Chairpersons and participants can each dial the most cost-effective number for their location.
- Scalability - conferences are routed over highly scalable SS7 based systems.
- Numeric codes of up to 20 digits can be added to a conference and appear on the CDR for use in internal cost allocation and client billing
- End-User subscription Welcome kit and confirmation e-mail
- Comprehensive CDR records
- Usage-based billing

KEY FEATURES

Audio and Web Conferencing
- Scheduled, recurring, reservation-less, and ad-hoc
- 800 and Global 800 dial-in numbers
- Web collaboration (See Web Features)

Moderator Control
- Mute, hold, drop and add participants
- DTMF and web portal interfaces
- Dial-out capability

In-Call Functions
- Name announcement capability or incoming and outgoing participant tones
- 24x7 operator assistance is available

PIM Integration
- Automated email invitations & Outlook calendar entries

Recording
- Recording and playback of individual conferences

Archive Management
- Online recording and file playback, hosting and management.

Audio Conferencing Components

	End-User Subscription Size	8, 16, 24, 35, 50, 60, 75 or 96 lines
CONFERENCE CALL COMPONENTS	Operator Availability	Technical assistance
	Access with a Pass-code	YES
	Customized Introduction	Generic greeting
	Dial in on a Toll Number	International Participants*
	Dial in on a Toll-free Number*	YES
	Enhanced Services Availability	As Indicated
	Listen-only Mode	Chair/Part. Controlled
	Music While on Hold	YES
	Operator Access	YES
	Operator Dial Out	Chairperson
	Roll Call	Automated
	Security Screening	Automated
	Standing Reservation	YES
ADDTL SVCS (FOR A FEE)	Web Conferencing**	YES
	Recording/Taping	YES
	Conference Playback	YES

*International toll-free (IFN/UIFN) access is available upon request in a number of international locations with documented traffic need. If available, international participants may also use a toll-free local access method to join a conference.

** Web conferencing is free for audio conference control or for full web collaboration when used in conjunction with the SageVone audio conferencing service. Per minute usage fees are incurred when the web collaboration feature is used as a stand alone service without the